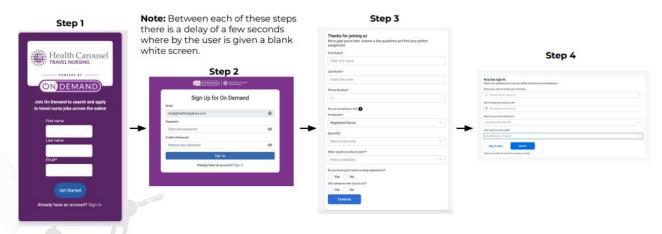




"New" Registration Update

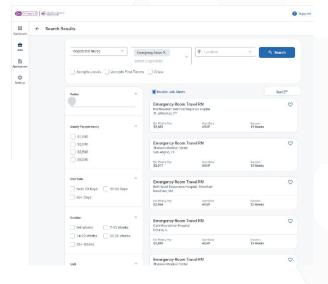
"New" Registration launched in our digital advertising on 2/15.

From a 4-Step Process that many candidates did not complete...



To 1, with immediate landing on job search.







MEDIA CHANNELS

Except for the change in registration experience, we did not adjust the ads (messaging, copy, creative, landing page layout.)

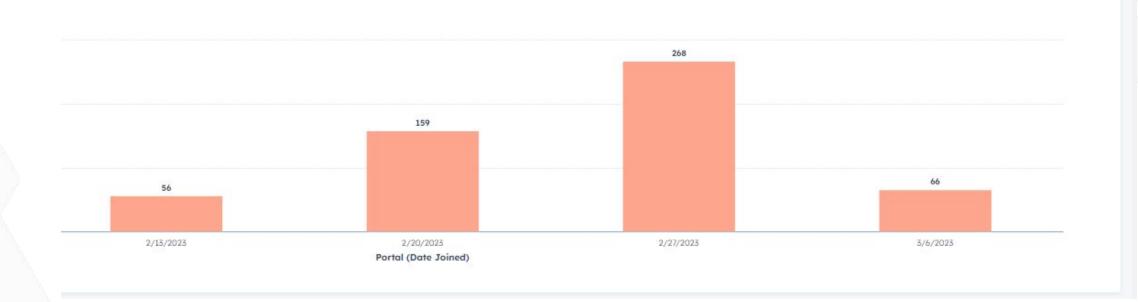
We launched new registration in:

- -Meta: Existing Database Non RN Registrants, Third Party Travel Nurse Audiences, Health Employment Interest
- -Google Search
- -Programmatic (Yahoo)



PERFORMANCE: VOLUME

Week on week, we are pacing spend back upward. You can see volume of RN's Registering increasing as we do.





PERFORMANCE: COST OF ACQUISITION

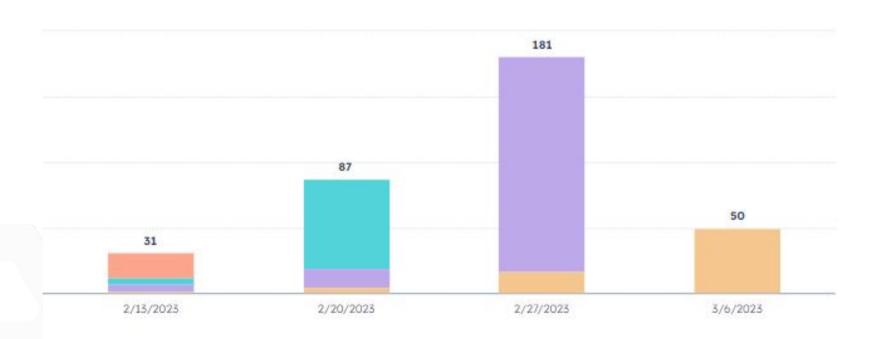
At the end of December, our cost per RN in On Demand had decreased from an August high of \$525 to \$295. We ended January at **\$250**.

We are currently averaging of \$160 cost per RN registration in top channels.

This early data indicates to us that this launch was a success when it comes to immediately decreasing this cost of acquisition.



PERFORMANCE: *RETURN PORTAL ACTIVITY (SO FAR...)



^{*}There was an error with "Last portal activity" last week. These %s may change slightly if we find outliers that were not corrected.



38% of Registrants from 2/13 came back a following week.

21% of Registrants from 2/20 came back a following week.

9% of Registrants from 2/27 came back a following week.

We are still trying to understand if we will be growing our lapsed user problem with this recent launch.

